

**Thanks for booking to see Psychodrama! We want your experience to be as safe and enjoyable as possible while visiting the venue. Please read the information below carefully to ensure we can keep you & our staff safe:**

### **When you arrive**

- Doors open 30 minutes before the start of each show, please arrive **no less than 15 minutes** before the start of the show
- If other guests are waiting to enter please queue at a safe social distance
- No latecomers will be admitted
- All guests are required to arrive at the restaurant entrance to check into the venue for test & trace. We recommend downloading the **NHS Covid-19 App** for faster entry
- Hand sanitising stations will be available to use upon entry
- Individual parties will then be guided downstairs into the theatre space, one party at a time, directly to their seats
- Seating is arranged in sets of socially distanced pairs. Where single, three, or greater odd numbers attend, the 'overflow' individual will take a pair of seats for themselves

### **The space**

- The space is a large area beneath the restaurant. Our air handling system is fed by filtered fresh air. Seating capacity is 30. Chairs are set in socially distanced sets of pairs. We clean the space and chairs between each show. We also regularly spray with virucide which remains active for up to 10 days

### **Toilets**

- Guests are free to use toilets before or after the show. They must go through the restaurant and downstairs to where the toilets are located. Before the show, please allow enough time as you will need to return the same way, through the restaurant and back down into the theatre space using the front entrance. Toilets are cleaned throughout the day, before and after shows

### **During the performance**

- Guests must remain seated at all times
- A face covering must be worn at all times
- No food or drinks will be served during the performance

### **After the performance**

- When the show is finished, guests must remain seated until guided to the exit by a team member
- Should you wish to visit the restaurant after the performance please re-enter through the main door

### **Refunds**

- You will receive a refund for the full ticket price if your show is cancelled due to C-19 restrictions